

Renascent

Annual Report 2014-2015

Changing the Conversation about Addiction and Recovery in Canada





"When I walked in through the doors of Renascent, I was broken in every way—financially, emotionally and physically. I couldn't have imagined my life, 10 years later, being so filled with joy and hope.

My journey could not have started without you—one of those generous donors who made a commitment to safeguard public access to the life-changing care that I received. Thank you for ensuring that I could find help when I needed it and that Renascent continues to be there for all the broken souls that seek the joy and hope that a life in recovery can offer."

Anne Page Alumna, Graham Munro Centre, 2005



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Letter from CEO and President and Chair

With your support, we helped more than 1,200 men, women and children last year.

In the following pages, we've featured the recovery journey of a mother and son, Irene and Roger, as a way to show you a story behind the numbers—a story behind your support.

We thank Irene and Roger for showing us that recovery requires a community—from the family counsellor who helped Irene out of the rain to our dedicated team who guided them into recovery to the network of agencies who were part of the circle of care to the mighty 12-step community that is mobile in crisis and ever-present with its support. Finally, we thank our donors who safeguard public access for the majority who cannot afford to pay.

The story of Roger and Irene compels us to see addiction as a family disease—a common enemy that can be defeated only when we take personal responsibility for our recovery and self-care.

Like so many in recovery, the Roger and Irene you would meet today would be unrecognizable from the Roger and Irene you would have met five years ago. They have shared their story to help others toward a solution—to fuel hope and cultivate a new appreciation of addiction as a highly treatable disease.

Placing the needs of clients first is what Renascent is all about. We are keenly aware of the vulnerability of people as addiction takes them down. We hold sacred our commitment to Canadians to deliver high-quality, abstinence-based treatment by employing certified addiction counsellors with lived experience of addiction and recovery, and by earning full accreditation in August 2014. The unbiased third-party reviews by the Canadian Centre for Accreditation and the Canadian Addictions Counsellors Certification Federation are the stamps of approval that show we meet the highest standards of care.

Renascent is excited to play our role locally, provincially and nationally to help change the conversation about addiction, abstinence-based treatment and recovery. From portraying the ravages of addiction on stage with an all-recovery cast to taking part in the National Summit on Recovery to co-chairing the local planning for the addiction treatment system, we're committed to helping individuals, families and communities reach their potential.

We are so thankful to all of you for your support.

Dr. Patrick Smith

Chief Executive Officer, Renascent

Mr. Rob Johnson

President and Chair, Renascent Fellowship Board Renascent Foundation Board

Everything was going out the door to feed this drug addiction: laptops, the Wii, jewellery, everything. His room was like a drug den. We tried to clean it but the needles would just reappear on the time, and that smell that you can't get out of the house, and you have to wootch him deteriorate in front of your eyes. It was so bad, and yet I had to still go to work. I still had his younger brother to protect.



Recovery Journal for Roger and Irene

Irene had high hopes when her son Roger joined her in moving from Hawaii to Toronto, but the years that followed brought each of them to their lowest points.

Her life revolved around how she could help Roger with his problem, while balancing her full-time job with caring for her younger son. Only by stepping back and getting help for herself could she truly get Roger the help he needed.

The following is their story of recovery as told by Roger, Irene and the Renascent staff who have become a part of their journey. One thing is clear throughout the story—recovery is a journey. So often, it takes the combined effort of many to help not just one individual but the entire family.

Key people in this family's story

Roger

known in kindergarten as "Roger the Famous;" now a soft-spoken young man

Kevin

house manager at Sullivan House and Heather's husband

Irene

a mother of two with a firm grip and a strong Glasegian accent

Mark

a relief counsellor who tried to do the impossible

Heather

a family counsellor and Kevin's wife, the one who opened the door

Glen

a counsellor at Sullivan House and Roger's admitting counsellor

Tania

client care
access manager,
the one
who answered
the phone

Mike

a counsellor at Sullivan House and a recovering American who still says "howse"

1-866-232-1212

Our Number by the Numbers

6,584

number of calls answered by access and engagement team 84%

of calls answered within 20 seconds 868

number of outreach calls made to family members by family 1,300

number of assessments facilitated by access and engagement team **25**

number of companies who referred employees.

Irene "In Hawaii, Roger was dabbling in drugs; nothing too serious. I thought I had a wayward teenager who had dropped out of high school."

Roger "I already had an opiate addiction in Hawaii. It was really bad, caused me to lose my job and took all my money. Once I was totally broken down there, I called my mum and she said I could come out here."

Irene "I brought him to Toronto with plans to get him back into school and give him a future. Best laid plans, right?"

Roger "It seemed like an escape, a chance to start fresh, so the plan was to get better."

Irene "When he arrived, it just spiralled so quickly. It's almost like a wildfire; by the time you see the smoke, you've already got a raging fire on your hands that you never saw coming."

Roger "I was doing decent for five or six months, got a job, and then sure enough, I was back to my old ways. I got back into coke and partying, and then it got worse and worse. It ended up being a thousand times worse than it ever was in Hawaii.

I lost my job and kept partying. I was having people over at Mum's, people I didn't even know, because I was still new to Canada; they were just party friends, trashing her condo."

Irene "I tried giving him some rules, but before long, it was as if we'd been taken hostage in our own home. When I'd get on the bus to go to work, there'd be a bunch of people at the bus stop who were just waiting for me to leave so they could go into my place."

Roger "Finally, she had enough and kicked me out."

Irene "I was a mess, I was in survival mode. I had another son's life to consider and protect. I changed the locks."

Roger "I had never been in a major city before so it was a big shock to me. It was already overwhelming coming here from an island, but when I realized I didn't have anywhere to go, I was in shock and bitter. I thought 'It's not my fault; it's everyone else's fault,' completely ignoring the damage I'd caused to my brother, the damage at my mum's house, all the chaos that I had caused. I was full of hate and spite."

Irene "Within days, I was on the street looking for him. It was November and it was snowing. I was trying to find him





"Renascent and the Seven Cs poster have changed the way I manage my family practice.

This poster has allowed clients to open up about personal addiction issues or those of a family member.

I have seen the profound difference Renascent's Children's Program has made in the lives of kids and parents. And I don't have to worry if clients can pay or not pay, as Renascent donors make sure that no one is denied access to care for lack of funds."

Dr. Susan Brunt Balmoral Health Group

Clients We Served in 2014-15

30% were female

65% lived outside

13% were age 16 to 24

55%
have been
diagnosed with
a mental health
problem within
their lifetime

to give him some thermal clothes and things to keep him warm. I was out of my mind. I was down around Yonge and Wellesley just looking for him, and I thought 'Isabella Street.' I had read about Renascent, so the street name sounded familiar. I walked down Isabella and I saw the door and I rang the doorbell."

Heather "I was working a later shift on my own, and somebody rang the doorbell. There was this little Scottish woman, soaking wet, carrying luggage that was almost the size of her. She came in and told me what she was doing."

Irene "I burst out crying and I was helpless. Heather told me about the Family Program, but I was in such a state that all I could think was, 'We need to help Roger.' She said 'You need help too, Irene.'"

Heather "I just felt such compassion for her, and sadness. I also have a lot of addiction in my family, so I certainly get where she was coming from. I was trying to make that connection between Renascent and her; letting her know that we do have treatment and we do have family support, and that we're here for her and her son whenever they might need us. I gave her my card and told her to call me, and then she was off."

Irene "I went back out into the snow. When I look back today, I can see that Heather was throwing me a lifeline, but all I could think then was that I was fine and it was Roger who needed the lifeline. I didn't know anything about recovery and addiction. Heather was telling me, 'You need

help' even though I wasn't ready to listen, just like I was telling Roger, 'You need help' but he wasn't ready to listen."

Roger "I was so lost, and I went to a shelter. That was where I first got exposed to needles. There were no rules in the shelter so kids were banging needles all over the place. I had always thought I'd never do that, but I was so overwhelmed, I got turned on to that and got hardcore into crystal meth, heroin, OxyContin, you name it. It was brutal."

Irene "You keep hearing, 'They're going to hit rock bottom' but it went from bad to worse. At some point, I let him come back home because I was just trying to keep him alive, but then it became that whole enabling situation again. He was using the house as a place to do drugs again, and they were really bad drugs, likes needles and all sorts. That summer, he was having hallucinations, and there'd be instances when I had to call the police and he'd disappear again."

Roger "On the streets, it was just craziness, mayhem. Psychosis all the time, from staying up for days on end, just doing so much drugs and the way I was doing them was just, I was completely, mentally, psychotic, crazy, not sane at all, and it just got worse and worse. That's pretty much how it was for a good two years there on the streets. It was just hell, craziness. I was so hardcore into drugs, needles every day, and a lot too."

Clients Served in 2014-15

1,220 = 918 + 302

men, women and children served

Residential Care Family Programs

219

added Continuing care

Irene "I remember he was out on the street again and he called me. I tried to save him. I took him to the hospital. I got him committed because he wouldn't voluntarily go in, but he'd just sign himself back out. One time, we met up and he showed me his healing track marks and said, 'Look Mum, I'm clean, I promise, can I please come back home?' I agreed, but it just got worse. Everything was going out the door to feed this drug addiction: laptops, the Wii, jewellery, everything. His room was like a drug den. We tried to clean it but the needles would just reappear all the time, and that smell that you can't get out of the house, and you have to watch him deteriorate in front of your eyes. It was so bad, and yet I had to still go to work. Finally, I called the police again and had him committed again. I had to watch him get handcuffed, have his shoes taken off, everything. I begged. I begged the police, I begged the hospital, I begged everyone, 'Just please, don't let him sign himself out,' but the next day, he did."

Roger "In the shelters, you have to leave from 7 a.m. until 5 p.m., and I would just lay in bed if I didn't have drugs and just beg them to let me stay in, but they'd make me go out. That's the worst feeling when you don't have the drugs and you have to go out into the sunlight and the public; it's like the worst hangover times a hundred, and with depression."

Irene "Then Roger started getting into trouble with the police. I'd get calls asking me to come to court or bail him out. He wouldn't go to rehab, and so I didn't bail him out, and he had to go to jail. That was horrifying for me; for him too of course. But as a mum, it was the hardest

thing, but at least when he was in jail, I could say he was alive and wasn't on the street."

**

Irene "I met him in a coffee shop downtown on New Year's Eve. I didn't think he was going to make it through the night. He was paranoid and hallucinating, so I took him to get something to eat and I called the mental health crisis line for help. I was hoping I could get him off the street, but I didn't know that there was a warrant out for his arrest. I thought the mental health people would come quietly and take him, but they came with fire trucks, police, everything, and did this takedown right on Yonge Street. He had locked himself in the bathroom, and when they got him out, he just looked at me and said, 'Mum, how could you do this to me?' You think you're doing this to protect him, to save his life. One more needle is going to kill him. And he looks at you while he's got the handcuffs on and is shuffling away. It's not like you take a break after that. I had to go to work, I had to pay the mortgage and I had another son depending on me. I couldn't fall apart. I worked at a front desk with people, so I'd run to the back, sobbing, and then have to go out and smile. One day, I remembered I had Heather's card, and I called her, bawling. I think I just had a breakdown. I couldn't talk. I was on the floor just sobbing. I had hit my rock bottom."

Visit www.renascent.ca/roger&irene to continue reading about their journey.

The program is really special. All the members, they all look out for you. It was a blessing in disquise to bring all these people into my life that way - them not giving up on me. I gave them a hard time, it was lough, but thought to this place and the program and staying clean, like has become amazing. It's awesome now. Life is very good,



Changing the Conversation About Addiction and Recovery

Provincially and regionally, Renascent has played an active role in working with mental health and addiction treatment providers to improve the experience of individuals and families accessing care. Renascent voices its support for abstinence-based treatment, the recognition of family members and kids as clients in their own right, and the engagement of people with lived experience in the process of making change. Dr. Patrick Smith, CEO, co-chairs Transforming Pathways to Addictions Care and serves on HealthLink's Health Council. Sullivan House Manager Kevin Amisson champions certification as a board member for the Canadian Addiction Counsellors Certification Federation. Dennis James, Director of Operations, demonstrates an ongoing commitment to agency accreditation by serving as a peer evaluator with the Canadian Centre for Accreditation.

"The Canadian Centre for Accreditation heartily congratulates Renascent Fellowship on achieving full accreditation. By choosing to go through CCA's third-party process that reviewed its operations and services in comparison to widely accepted standards of best practice, Renascent demonstrated its accountability to the community and its commitment to providing the highest quality of programs and services."

Barbara Wiktorowicz, MSW

Executive Director, Canadian Centre for Accreditation



July 22, 2014

More than \$200,000 was raised for the Renascent Foundation by 172 golfers. Thanks to our founding sponsors, Unifor Canada and Ford Motor Company of Canada, for ensuring our 20th anniversary fulfilled its mission to raise funds and awareness for workplace intervention.



August 1 to 4, 2014

Renascent addictions counsellor Cynthia Langill (left) joined forces with retired publisher Anne Millyard to raise funds for the Renascent Foundation through the inaugural annual 72-hour writing marathon hosted at our family health centre.

"Renascent offers a phenomenal turnaround time in assessing employees and directing them to appropriate treatment programs, that deliver compliance reporting and a 15-week aftercare program. I would not hesitate to refer/recommend Renascent to other employers. Their counsellors are compassionate but firm in dealing with employees' various addictions."

R. R. Hydro One



September 20, 2014

Dr. Vera Tarman, Renascent's Medical Director, was a keynote speaker at the nationwide grassroots celebration of recovery organized by Faces and Voices of Recovery Canada.



October 19, 2014

Eighteen walkers and runners, wearing "Recovery Rocks" shirts, helped the Renascent Foundation raise more than \$15,000 at the Scotiabank Toronto Waterfront Marathon.



November 12, 2014

Renascent co-presented the Danish film *Blood Ties* as part of the Rendezvous with Madness Film Festival. Family Care Manager Sunil Boodhai served as a panellist for the film, which powerfully explores the dynamic of addiction in families.



February 20, 2015

Séan McCann (second from left), a founder of Newfoundland's iconic band Great Big Sea, teamed up with Pamela Morgan (left) of Figgy Duff fame for An Evening to Inspire at the Glenn Gould Studio. The benefit concert raised more than \$100,000 in support of Renascent's Children's Program. Special thanks to our entertainment sponsor, Slaight Family Foundation, for its leadership gift.



May 4 to 8, 2015

6,500 grade 5 students from 135 schools in Durham had the opportunity to learn about the family disease of addiction through a highly engaging (and totally fun) lycra band activity. Thanks to volunteers from Durham College and our incredible counselling team, Renascent facilitated more than 160 eight-minute education sessions to groups of 20 students over the five-day program.



May 9 to 23, 2015

More than 2,000 theatre goers were treated to an allrecovery remount of JP Miller's classic, Days of Wine and Roses, at Hart House Theatre. Director Jeff Peller notes, "As I've been telling anyone who will listen, there is a flip side to addiction. That flip side is recovery: We do get better. In fact, we get better than better. This production is all about smashing stigma using art." One hundred and fortynine years of recovery were showcased by an equity cast during a 10-night run, which featured Q&A sessions after each performance. Renascent thanks the following agencies for providing expert hosts: Canadian Centre on Substance Abuse, Canadian Mental Health Association (National and Ontario), CAMH, CTV Sports, Faces and Voices of Recovery Canada, Nashville Predators, Pine River Institute and Ryerson University. This production also generated more than 700,000 connections through online, print and radio interactions.



June 12, 2015

The Renascent Foundation celebrated its donors at its annual Granite Club luncheon hosted by Arlene and Stephen (second from left) Waymire. The Renascent Foundation and Linda Yielding (second from right) honoured Lucille Toth (back, holding award) for embodying the spirit of service that so many identified with the late Dr. Ed and Bobby Yielding. The Peter Armstrong Awards for Community Excellence recognized the following for their contributions to abstinence-based recovery in Canada: Len Blumenthal (accepted by Barb Kelly, front left), Séan McCann, Pamela Morgan, Joe Tilley (left) and Jeff Wilbee (right, front row).



July 9, 2015

Amy Usher (right), successfully defended her PhD thesis and was awarded her doctorate. The evaluation of Renascent's Children's Program was the subject of Dr. Usher's thesis, supervised by Dr. Kelly McShane. Ryerson University gains by mentoring students in community-engaged scholarship while Renascent gains evidence and insight on the impact of its Children's Program on children and parents. The addictions community also gains, as so little research exists in the area of addiction's impact on children.



Coming Soon

Renascent's alumni community will realize a dream:
The publication of a series of books based on Renascent's popular TGIF weekly recovery newsletters, emailed to more than 3,000 subscribers every Friday. Available through Amazon and iTunes, three collections of personal stories will be available in print and as e-books: The 12 Steps, Growth and Change, and Pathways to Spirituality.

"Over the past five years, we have collaborated with Renascent on a number of evaluations, including the Children's Program and the Essential Family Care Program. The success of these evaluations rests in large part with the fact that Renascent is engaged throughout the process and is committed to service improvement."

Dr. Kelly McShane Assistant Professor, Department of Psychology Ryerson University

Donor Giving 2014-15

\$25,000 and up

Anonymous

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Safeguarding Public Access

80%

of residential

46%

of children and family

Deirdre Malone

Manulife Financial

John & Marlene Matheson

Norman Matthew

Patrick McGuinness

MCI Canada

John McMahon

Ruth McMulkin

George Mencke Vincent Mercier

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Recovery Counselling Services

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Toronto Netralya Lions

Club (TNLC)

Transcontinental Printing Inc.

UNIFOR Local 112

UNIFOR Local 126

UNIFOR Local 1987

UNIFOR Local 468W David & Roma Vickers

Robert Walker

Whitby Sports Hall Of Fame

John Whittall

Program Achievements

Introduced variable length residential stays (21, 28, 35, 42 days) Introduced psychological services

Decentralized
Continuing
Care (genderspecific and
available at
each house)

\$100 to \$499

647773 Ontario Limited
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Susan Houghton

Bruce Houser
Beverley Hubbard
Dean Hughes

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Elizabeth Ligingstone

Frank Lochan
Michael Lochran
Larry Logan
Wendy Long-Davies
Anthony Longo

Heather Ludlow Derek Lunn

Robert MacBain

Luces Medicine Professional

Lifelong Commitment to Alumni TGIF recovery ezines sent to more than 3,000

alumni meetings hosted in the houses

12 children's llumni meetings 52 family support meetings

Paul Macdonald Gail MacKay Larry MacLean Pam Maguire Steve Majer Diana Mandzuk Melinda Mantle Julia Martin Nicole Masters John Mathers Kathleen Matsushita Sharon McArthur Wendy McCallum Dean McCarthy Jeff McCartney Irenee McConnell Barbara McDonald Lenora McGourty Catherine McGrady Sean McGrady Shann Mcgrail Charles McMulkin Anne Mcnamara Gail Mercer

Donald Revell Paul Richardson Kevin Riches Anne Millyard Estelle Richmond Jim Mitchell Richard Riemer Dave Moffat Mrs. Robazza Jon Rosenthall Joseph More David Ross Keith Mosher James Moyer Patrick Ryan Jamal Mubarak Harbhajan Sandhu Karen Mueller Juliana Saxton Felix Munger Shannon Scala Kenneth Murray Joseph Seymond Ramesh Shahani Royston Murray Judith Sherk Linda Newman

Suzanne Newton Alan Tai-yu Ngai Sarah Niedoba Judy North Malcolm Nourse Anna & Trevor Oddell Jennifer Otter Robert Palmer Tom Parkins Betty Phillips Ethan Phillips Donald Pickett Polstar Group Walter Posiewko Frances Preston John Price Marjorie Rae Mike Rate Pamela Rawling Joe Regier The Renascent Access Centre

Ariel Shneer Steven Shneer Diane Simard-Broadfoot Jean Simpson Joseph Skapura Taylor Skelhorne Todd Sloan Alison Smilev Marian Smith Avishai Soudack Paul Spears Liz Sabo Paul St. Onge John Stacey Nick Stanoulis Pauline Steel Ray Stein David Sutherland Valerie Swaisland Eva Swenson Joel Tabbert Peter Tarshis Vasili Tatarinov Donna Taylor Norman Taylor John & Karen Templin Piotr Teper Frank Terzo Jason Tong Ruby Tonno **Total Renovations**

TSN The Sports Network
Edwin Valenzuela

Rick Vandenberg

Bruce Varcoe

Janette Veinot

Ventura Plastics Peterborough Tony Viner Kathryn Walker Suzette Walters William Watson Watters Marketing Ellen Webster Norma Wells Denise Wellwood Nancy West Randee White Norma Williams David Willows Robert Wiseman Gordon Yazer Mark Young Dr. Trevor Young Eric Zavershnik Norma Zelina Hui Jun Zhou

Financials

Renascent Fellowship

Condensed Summary of Revenue and Expenditures for the year ended March 31, 2015

| Operating revenue | (\$) | (%) |
|--|-----------------------------------|---------------|
| Toronto Central LHIN | 2,579,723 | 54 |
| Toronto Central LHIN - one time operating grant | 183,700 | 4 |
| Renascent Foundation service provision fee | 1,198,284 | 25 |
| Renascent Foundation grant - operating | 826,750 | 17 |
| Other | 2,238 | 0 |
| Total revenue | 4,790,695 | 100% |
| | | |
| Operating expenses Men's residential outpatient and continuing care treatment | 3.050.714 | 64 |
| Men's residential, outpatient and continuing care treatment | 3,050,714 1188 268 | 64 25 |
| · · · · · · · · · · · · · · · · · · · | 3,050,714 1,188,268 440,486 | 64 25 9 |

4,790,695

100%

Total expenses

61Renascent staff

56Program staff

5 Foundation staff

volunteers gave more than 9,000 hours

cents on the dollar placed Renascent within CRA guidelines for fundraising costs 100% of staff gave to the Renascent Foundation

For the second year in a row, board member Judy Wells matched yearend donations, dollar for dollar up to \$25,000 The Renascent Foundation facilitated critical accessibility upgrades at its men's centre in Toronto thanks to funding provided by the Ontario

Renascent Foundation

Condensed Summary of Revenue and Expenditures for the year ended March 31, 2015

| Where the money came from | (\$) | (%) |
|-----------------------------|-----------|------|
| Client service program fees | 1,545,317 | 47 |
| Philanthropy | 1,075,193 | 33 |
| Rental income | 642,959 | 20 |
| Total | 3,263,469 | 100% |

Where the money was used

| Total | 3,800,339 | 100% |
|--|-----------|------|
| General administration | 346,505 | 9 |
| Client service program administration | 515,911 | 14 |
| Fundraising costs | 368,305 | 9 |
| Property expenses, insurance, bank charges | 544,584 | 14 |
| Grant to Renascent Fellowship | 826,750 | 22 |
| Service fees to Renascent Fellowship | 1,198,284 | 32 |

Foundation revenue over expenses

\$(536,870)

Copies of the complete audited statements can be obtained by contacting the Renascent Foundation at 416-847-6444. The audit was conducted by Clarkson Rouble LLP.

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Board Leadership

Renascent Foundation Board Members

Kenneth Drabble Rob Johnson

Seth Mandell

Patrick Mars

John Mraz

Sanford Shessel

Sari Sairanen

Elisabeth Stroback

Aldo Udovicio

Kathie Viner Doug Wall

Judy Wells

Rob Johnson

Steve Kruspe

Janice Kussner

Jo Ellen Logan

Doug Wall

Patrick Wilson



Acknowledgements

Renascent thanks Anne, Evie, Irene and Roger for allowing us to celebrate their journeys.

Caley Tessier, Graphic Design

William Suarez, Photography

Harrison Curtis, Photography

Caroline Lock, Interview

Fardous Hosseiny, Stats

Christine Sanger, Proofing

Joanne Steel, Project Lead







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